



**Winston-Salem Industries for the Blind
d/b/a IFB Solutions**

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IFB ABILITYONE COMMODITY PRODUCT RETURN POLICY

Updated 11/11/2025

All customer inventory Return to Vendor Requests (RTVs) will be subject to a restocking fee of 10%. All goods must be returned in original packaging/labeling and be returned in the AbilityOne Procurement List MOQ minimums and multiples. For credit to be authorized, goods must be received in in good resalable condition. Goods with an expiry date within 6 months must be preauthorized and subject to approval. Customer is responsible for any return freight charges.

Contact CustomerService@ifbsolutions.org to initiate a RTV request.